

**STANLEY®**

Pro-Care™ 8300 and  
8300BP (Bi-Part) Sliding Door Systems  
Operation and Maintenance Manual

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## **To Our Customers:**

We've provided you with an owner's manual to familiarize you with your Pro-Care™ 8300 or 8300BP (Bi-Part) Sliding Door System. It is essential that you "know your system", how it operates and how to maintain it to be compliant with the industry standards for safety. It is your responsibility, as owner or caretaker of the equipment, to inspect the operation of your door system on a daily basis to ensure that it is safe for all door users.

Within this manual you will find a description of the operation and maintenance requirements of your door system, as well as the instructions for the "Daily Safety Check" procedure. It is suggested that the "Daily Safety Check" be performed at least once a day and after any power outages. Occasional observance of the doors as they are in use is also recommended.



## General Information

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### Service Availability

STANLEY Access Technologies LLC products are distributed through a nationwide network of STANLEY-owned branch locations and authorized distributors that specialize in Sales, Installation and Service of automatic door systems. Our Service programs offer ongoing support such as regularly scheduled preventive maintenance, or if required, emergency service 24 hours a day, 365 days a year. No matter where you are located, our technicians are only a phone call away. Should you need service on your door system **our customer support hotline is available 24/7 at 888-DOOR-444.**

### Limited Warranty

STANLEY Access Technologies LLC, a Division of Stanley Black & Decker, Inc., warrants the installed door system against failure due to manufacture of substandard material or workmanship for one year beginning on the completed date of installation. Please review your Certificate of Warranty Agreement for your full Warranty.

### Compliance with Industry Standards

Your door system was designed to comply with the latest revision of the operating and safety standards as prescribed by ANSI/BHMA A156.10 and UL325 requirements (Automatic) or NFPA 101, NFPA 105 and UL 1784 requirements (Manual). It is important that:

- Your door system be maintained in compliance with the standards and codes of the industry.
- Proper decals and labels be applied and maintained on your doors as applicable. If decals have been removed or cannot be read, request that the labels be replaced when calling for service.
- Safety devices are checked by a trained technician annually and each time a door is serviced.



## Contact Information

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STANLEY Access Technologies  
65 Scott Swamp Road  
Farmington, CT  
[www.stanleyaccess.com](http://www.stanleyaccess.com)

Customer Support: 800-7-ACCESS  
Telephone: (860) 677-2861  
Fax: (877) 339-7923  
Service: 888-DOOR-444



## Caution

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**An improperly adjusted** door can cause injury and equipment damage.

- Inspect door operation daily using safety checklist in Owner's Manual and at door.
- Safety devices should be in place and operational.
- Have door adjusted as recommended in Owner's Manual if necessary.
- Have door inspected at least annually by a STANLEY certified technician.

Should the door fail to operate as prescribed in the "Daily Safety Check", or at any other time for any reason, do not attempt to repair or adjust the door. Discontinue operation of the door and call for service by a STANLEY certified service technician. Our technicians are trained to service your door in accordance with applicable industry safety standards.

\*In this manual, the word "Caution" means that injury or property damage can result from failure to follow instructions.

\*The word "note" is used to indicate important steps to be followed or important differences in equipment.



### Functional Description

This Stanley Access Technologies Pro-Care™ 8300 and 8300BP (Bi-Part) Sliding Door System is designed specifically for this highly important hospital environment with many functions developed to meet the requests of hospital professionals and end-users. SAT Engineers work tirelessly to ensure that the functions and features of our Pro-Care™ 8300 and 8300BP (Bi-Part) Door System provide wide clear door opening, easy access to patients and equipment, and functional ease of use.

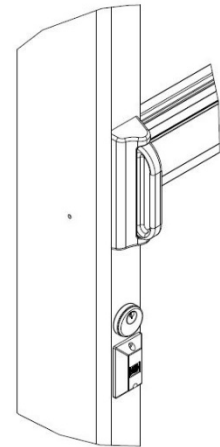
The Pro-Care™ 8300 and 8300BP (Bi-Part) Sliding Door System is a manually operated sliding door system designed for, but not limited to, intensive care unit (ICU) applications. The Pro-Care™ 8300 and 8300BP (Bi-Part) is designed to be intuitive to the end user for sliding open and swinging out. The door system consists of mechanical components and assemblies. Lack of maintenance on your door equipment can have significant implications on the cost of ownership.

Stanley's total service and properly scheduled maintenance will extend the life of your equipment and keep it performing to its full potential.

### Operation

Operation of the Pro-Care™ 8300 and 8300BP (Bi-Part) Sliding Door System is basic and simple. Use the handle to manually push the sliding door panel open or close. If the door is equipped with a self-closer, the door may automatically close. Manually push the door open to overcome the self-closer.

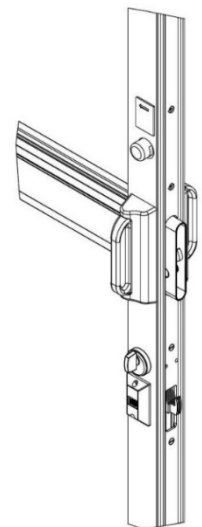
- If the door package is equipped with a positive latch, simply push the handle in the open direction to disengage the latch from the jamb or adjacent panel.
- If the door package is equipped with a 1-point lock, simply rotate the thumb-turn or use a key to unlock the door from the jamb. The exit indicator will change from "LOCKED" to "OPEN" to indicate that the 1-point lock is no longer engaged.



### Swing Out

One important feature is the ability to "swing out" the door panels to aid the egress of patients and equipment. To enable the swing out feature, use the following procedure:

- Move the sliding panel to the fully open position.
- Push the round swing out button located on the sliding panel. Both panels will swing out together.
- Swing out panels to 90° to obtain the greatest opening.
- To re-engage the door panels, simply push the doors closed to original position. Do not hold the swing button upon return as the swing mechanism is spring-loaded and will automatically reset.
- Slide the door panels as desired.
- Repeat above steps for opposite side of the door package if operating Pro-Care™ 8300BP (Bi-Part) door system.



### Daily Safety Check

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#### Housekeeping

General housekeeping maintenance should be provided by the owner or responsible person in charge. Check the door area for tripping or slipping hazards. There should be no bulletin boards, literature racks, merchandize displays, or other attractions in the door area where people could be hit by the door. It is recommended that any debris in the door's path be vacuumed out or swept away.

## Daily Maintenance

Stanley Access Technologies recommends that the doors are inspected daily to ensure performance and safety. Please perform the following before the beginning of each day:

1. Check the door area for slipping or tripping hazards.
2. Check all door panels for broken or cracked glass. If broken or cracked glass is detected, contact our call center at 888-DOOR-444 immediately.
3. Ensure the swing out mechanism is properly re-engaged to allow normal slide operation.

## Cleaning

Stanley Access Technologies recommends that you clean the Pro-Care™ 8300 and 8300BP (Bi-Part) door system using the following procedure:

- Glass – Clean with water and a cotton cloth or use Windex™ or other like-product with a detergent and alcohol-based cleaner.
- Aluminum – Clean with a mixture of equal parts Windex or other like-product and Simple Green™ All Purpose Cleaner and a cotton cloth.
- DO NOT USE any product with Alkalide or other sodium-based product as it could deteriorate the aluminum finish.

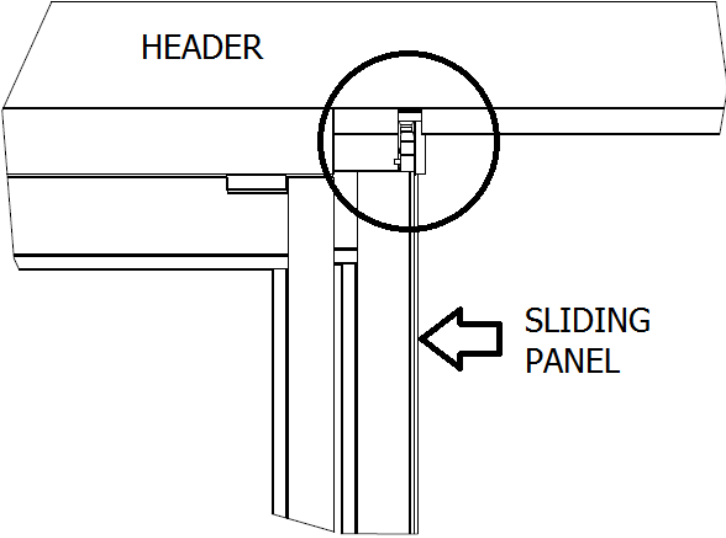
## Service and Preventive Maintenance

Stanley Access Technologies recommends routine and scheduled preventive maintenance for all manual and automatic door products. Contact your local authorized Stanley Access Technologies product provider to arrange a regular maintenance schedule.

**\*If the door is not functional or is in need of repair contact Stanley Access Technologies at 888-DOOR-444 to schedule a service call.**

## Troubleshooting and Hints

Possible Cause		Solution
Door Will Not Slide		
	Object in the slide path	Remove obstruction in slide path and move the door panel manually

	Door damaged (load wheel or self-closer malfunction)	<b>Call for service - 1-888-DOOR-444</b>
<b>Door Will Not Unlatch</b>		
	1-Point lock engaged	Use a key or the thumb-turn to unlock the door panel from the jamb
	Positive latch engaged	Push the handle assembly in the direction of slide to disengage the positive latch from the jamb
	Door damaged	<b>Call for service - 1-888-DOOR-444</b>
<b>Noise During Slide</b>		
	Swing out mechanism partially engaged or not properly reset	Push the sliding panel towards the rotating panel to fully return and engage the swing mechanism
	Debris in door path	Clear out door path or floor area
	Door damaged or self-closer malfunction	<b>Call for service - 1-888-DOOR-444</b>
<b>Door Panels Do Not Swing Out</b>		
	Sliding panel not fully open	<p>Move the sliding panel to the full open position to align the swing interlock with the header notch</p> 
	Swing out mechanism still engaged	With the sliding panel fully open, push the round swing out button
	Sliding door panel not engaged into floor pivot	Adjust floor pivot so flat sides are parallel with door panel
	Door damaged	<b>Call for service - 1-888-DOOR-444</b>